

# URBAN

PARTNERSHIP GROUP



ANNUAL REPORT | 2023



# WHO WE ARE...

Urban Partnership Group is committed to improving the health, wealth and well-being of individuals living and working in Hammersmith and Fulham and the surrounding areas, we believe there is something for everyone at the Urban Partnership Group.

Our purpose is to help transform the lives of the most disadvantaged and marginalised individuals in our community and empower them.

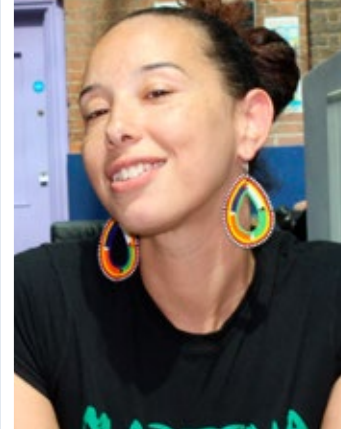


## A FEW WORDS FROM OUR CHAIR...

*UPG has experienced many changes over the last few years. This can be unsettling, but I am hugely impressed with the positive way everyone involved has adapted and brought immense energy to keep centres and services running with positive activities.*

*We are now in a great position to look ahead and rebuild services and improve the centres even further. By having a clear strategy, we can focus on activities that will have the biggest impact for individuals we support and the communities we serve.*

**Kamini Sanghani – Chair**



## A FEW WORDS FROM OUR CEO...

*As the new CEO of The Urban Partnership Group, I welcome change and vision to support UPG on its new journey.*

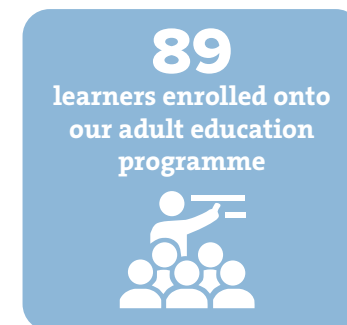
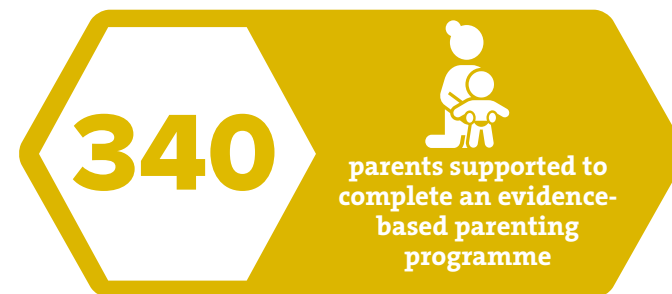
*My background is in alternative arts education, managing cultural projects, and working in the voluntary sector, with organisations that serve our local communities.*

*I am committed to, and passionate about celebrating diversity as much as providing nurturing opportunities that allow our service users to thrive and be inspired.*

*I was attracted to UPG's holistic approach and ethos of embedding health and wellbeing into the heart of all their projects. I love that we work with families, and all ages, from 0-100, both encouraging intergenerational work, but providing care, engaging projects and workshops, interesting trips, and excursions to all.*

**Camille Curtis – CEO**

# 2023 FIGURES AND HIGHLIGHTS





# UPG VOICES FROM 2023



*Staff give outstanding service*

**FREEDOM PROGRAMME**



*I am much more confident with my Smart phone'*

**MASBRO ELDERS**



*Very happy with the service!*

**MASBRO CHILDREN'S CENTRES**



*The building looks amazing since refurbishment*

**ART DEPARTMENT**



*We would like more of the amazing activities and outings*

**EDWARD WOODS COMMUNITY**



*We want more days to do more training*

**ADULT LEARNING**



*Best course I have ever done, It makes me the best person I can be!*

**STRENGTHENING FAMILIES PROGRAMME**



*My daughter listens more because I stay calm*

**STOP PROGRAMME**



# BROOK GREEN NURSERY

We have had another wonderful year in Nursery, supporting our children and their families to access care, support and education. Our team have worked hard providing stimulating activities and supporting the children's learning helping them progress and thrive.

This year we have enjoyed some lovely family parties, celebrating Eid, the Kings coronation, Easter and a big Summer Party.

We are finishing the year with a Christmas party for our children and families which is always a huge amount of fun!

*2023 has been a great year – with  
2024 promising even more excitement ahead!*



## SUPPORT FOR CHILDREN WITH SEND

Masbro Brook Green Nursery provide a safe nurturing space for all children to thrive and enjoy.

Children with SEND are well supported with compassionate and dedicated educators who ensure their individual needs are met.

Our SENCO works alongside parents to provide support and advice, tailoring a plan which works for their individual child's needs.

We provide regular meetings as well as coffee mornings to give parents a space to come together.

Our goal for 2024 is to develop a dedicated sensory space for all children to benefit from which further enhances our provision.





# MASBRO & FLORA GARDENS CHILDREN'S CENTRES

WE  
SPEAK OVER  
**20**  
LANGUAGES!

Masbro and Flora Gardens Children's Centres have continued to deliver an extensive programme of activities and services to children under 5 years old and their families this year! Each week we deliver approximately 25 different sessions across our sites to ensure families have access to daily activities at a variety of different locations.

Sessions delivered are designed to meet the needs of our local families, including Rising 3's to support school readiness, Talk and Learn to support communication needs and Little Stars for SEND children. Our Baby programme has gone from strength to strength delivering Baby Massage, Treasure Baskets, and Paediatric First Aid classes across sites. In 2023, we were able to welcome over 1280 individual families to our children's centre activities, an increase from last year! Our experienced staff team speak over 20 different community languages between them, helping us to create a warm, welcoming, and inclusive environment for everyone!



## A BIG THANK YOU!

A BIG THANK YOU to the Children's Centre Staff, Outreach Workers, Administrators, Nursery Team, Parenting Project, Volunteers, and partners who make it possible for us to deliver an exceptional service that provides children in Hammersmith and Fulham the best start in life!

## FAMILY OUTREACH TEAM

Our Family Outreach Team continues to provide 1:1 support for families with a wide range of issues including benefits, financial difficulties, housing, and immigration.

*This year we supported  
**100 FAMILIES**  
to overcome challenging situations, feel  
empowered and achieve better outcomes  
for themselves and their children.*



# CONFIDENT PARENT HAPPY CHILD

Confident Parent Happy Child and Parents @ Masbro Parenting Projects continue to provide wide range of evidence-based positive parenting programmes across Hammersmith and Fulham.

This year the projects have successfully supported 280 parents to complete one of 43 programmes and workshops including 2 programmes, Triple P and SFSC, delivered with Arabic support.

**100% of parents** rated the programmes/workshops good and excellent. Parents were supported in building their confidence, knowledge and understanding and all **100% reported positive outcomes** for them and their families.

Parenting programmes and workshops were offered across 13 Hammersmith and Fulham settings to make parenting support easy to access.



In partnership with Community CHAMS Autumn 2023 programme was able to offer "Parent Led Child Anxiety Group" that explored anxiety in children and gave parents strategies to support children to overcome their anxieties.

## FEEDBACK FROM PARENTS WHO COMPLETED OUR PARENTING PROGRAMMES

*"I have learned to have more patience, listen more and I can already see change in my child."*

*"Special Time has helped me and my son to improve our relationship and also helped my son to feel able to open up to tell me anything."*

*"I am proud of myself as I have changed myself and have more information and confidence."*

*"I used to pay more attention to bad behaviour and now I make sure I praise all the good behaviour which resulted in less bad behaviour."*

*"It good to be able to understand"*  
feedback from Arabic speaking parent



# MASBRO YOUTH CLUB



Masbro Youth Club uses a range of interesting, educational and fun activities, to promote the social and personal development of young people in a safe and community oriented environment. Social interaction and self-expression are at the core of our values, and our service is youth led via our Youth Committee and Young Volunteer programmes.

Our Youth Committee has been instrumental in supporting our programme over this past year, volunteering in the youth club while setting up various social action projects to improve Masbro Centre and also support the local community. They raised over £1500 towards supporting the youth club through various fundraising activities and have recently received funding for an eco-council programme that will meet fortnightly throughout 2024 to formalise their work moving forward.

2023 saw us engage over 400 young people, visit three residential centres, provide half term activities in every half term including Christmas via our 'Fit n Fed' programme, and run three community fun days each attracting over 200 people to attend. We provide food and physical activity in every youth club session and everything we do on-site is free for all young people.

We look forward positively to 2024, continuing our programme delivery and supporting the needs of local young people and the local community.



**2023**  
saw us engage  
**OVER**  
**400**  
young people

Overnight  
stays in  
**3**  
**RESIDENTIAL**  
**CENTRES**

**MYC**  
members raised  
**£1500**  
to support their  
Youth Club

We provide  
**HEALTHY**  
**FOOD**  
**IN EVERY**  
Youth Club  
Session



# MASBRO ELDERS PROJECT

This year has seen us continuing to fulfil our commitment to supporting and enhancing the lives of older people in the community through a variety of engaging and enriching activities. From outings and creative workshops to gardening and wellbeing sessions, we've enjoyed creating a holistic and supportive environment for our members.

Outings and coach trips have been a highlight of the year, providing opportunities for over 100 elders to explore new places, enjoy the company of others and get out into the fresh air. From experiencing the beauty of the Sussex Downs, enjoying brisk walks along the pier at Southend-on-Sea and discovering the delights of Winchester's Christmas Market, these excursions have not only offered enjoyment but have fostered new connections and created lasting memories.

## CREATIVITY FOR WELLBEING



Creativity for Wellbeing has been at the heart of many of our sessions this year. Inspired by the gardens at Chiswick House, we've made plant dyes, pressed flowers and created colourful mandalas using petals, plants and seeds.

Our Friday art group continues to flourish and held their Summer Exhibition in June at the Masbro Centre.

Royal College of Art students have joined us for drawing and music workshops and we will round up the year making our own festive wreaths with Hammersmith Community Gardens Association.

Our new association with the Queens Club Foundation has seen a group of elders now regularly enjoying tennis sessions in Bishops Park. We were delighted to be invited to Fulham Memories lunches at the Hurlingham Club this year and we look forward to further involvement with the Fulham FC Foundation in 2024.

*Our Volunteer Befrienders have delivered over **617** hours of home visits and calls this year and we continue to provide case work and signposting to frail and housebound elders.*



# EDWARD WOODS COMMUNITY CENTRE

2023 has been an exceptional year for EW, for many good but a few not so good reasons... On the plus side we were able to offer over 52 activities, mostly regular weekly sessions for a variety of ages and interests, and with 15 busy new groups the footfall into the centre has increased by about 45%.

These activities included Stay & Learn, baby massage, family sports and parenting for families, multi sports, martial arts and Sunday school for young people, and line dancing, Deafplus, table tennis and still life drawing for the over 50's.

Sadly, the end of funding meant we lost the Community Champions project in March 2023, this impacted on our befriending, support and health services, family outings and the food distribution. We dearly miss Alecia's hard work and professionalism.

Since the start of the pandemic (March 2020) we have had over 520 clients registered on our food distribution collections and delivery service, which had become a lifeline to hundreds of families, individuals, the elderly, housebound and homeless.

*With 15 busy new groups  
the footfall into the centre has  
increased by approximately*

**45%!!!**

**Happily, we have had several fun events including:**

- ★ Our over 50's enjoyed a day out in Brighton.
- ★ Country Roads performance.
- ★ Great Christmas Feast and performance of Charles Dickens play at The Lost Estate.
- ★ Macmillan Coffee morning raised £826.
- ★ Day trip to Winchester cathedral & Christmas market.
- ★ Fabulous Christmas lunch party for over 80 elders.

*Thank you to the volunteers from the Neighbourly network who repainted our front entrance, wooden fences, garden furniture and meeting room. Further thanks to the volunteers from Samsung and Faye's film crew who helped with preparing and serving at the Christmas party.*





# ADULT LEARNING

This year 89 Learners have successfully began their journey and achieve their learning outcomes alongside personal goals through enrolling and engaging on our adult skills learning programme this year. We have continued to see Learners access a variety of classes including Functional Skill English. Math's, ICT , ESOL and Employability workshops.



A great way to access the programme is our onsite creche facility that has enabled many of the parents to attend their classes and receive much-needed childcare, which if not there would exclude them from learning.

Our learners have come from all over the world to learn with us this year we have counted 11 different countries, we are proud to have asylum seekers, refugees and those who have immigrated to the UK for various reasons, and they all have been able to create a warm and beautiful community within the classes and programme, all having one thing in common a 'desire to learn'

We have welcomed new additions to our training department including 3 new tutors and a new manager. Our teachers have created a robust and creative scheme of work, facilitating new ways of learning and the classrooms are buzzing with laughter, learning and brand new experiences.

We are looking forward to this New year coming with our new staff delivering over 184 classes last year alone. We will be supporting our learners with masterclasses and speakers alongside well deserved trips to enhance their learning experience and promote attainment and engagement to the programme.

*I enjoy meeting othr students, break times are great, we have a chat over a cup of tea, hare food and stories.*



*Without the crèche I wouldn't be able to attend. It took a my child a while to settlee but now she is happy!*

# FUTURE PLANS FOR 2024 AND BEYOND...

After a difficult couple of years we are looking to rebuild on the resilience we have shown in the past couple of years. Our key growth areas continue to be:



**FAMILY HUBS** – establishing family hubs across our centres will put children and young people first. Our hubs would provide a central access point for integrated services for families. This would enable families to make the most of all that UPG and its strategic partners have to offer.

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**GREENER SERVICE INFRASTRUCTURE** – ensuring we are matching the Councils ambition to be Carbon Neutral by 2030. This will mean we continue to monitor and adapt services and premises so we can do things better and reduce our impact on the environment and its precious resources. We will also support the community to make the changes necessary to play their part too.

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**HEALTH AND WELLBEING** – we aim to develop more effective self care networks supporting health and social care initiatives, alleviating social isolation and promoting self care initiatives and tackling the cost of living crisis.

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**HOLISTIC SOLUTIONS PROVIDING OPPORTUNITIES FOR ALL** – Whether it be through technology changes and patterns of working, opening up new avenues of communication and service delivery, UPG is showing flexibility and creativity in providing inclusive services to all.

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# VOLUNTEERING AT UPG..

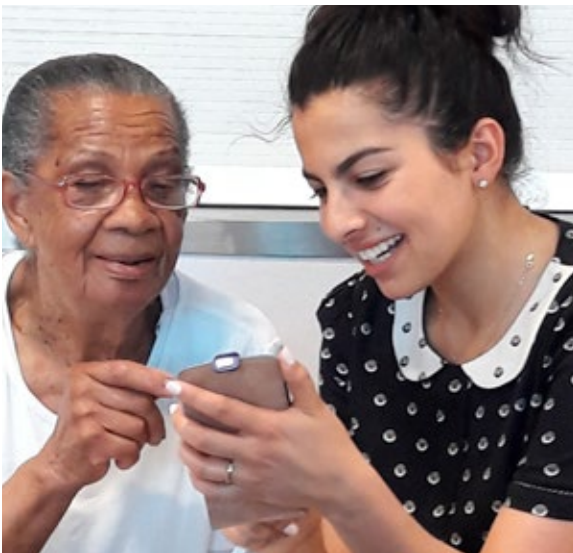
## YOU CAN MAKE A DIFFERENCE



Volunteering is at the heart of the Urban Partnership Group, the contribution our volunteers make to the lives of individuals and the local community is vital.

We provide volunteers with opportunities to develop skills, knowledge, and experience. Volunteers receive ongoing support and training to help them in their own personal and professional development. Our wide range of volunteering opportunities ensures there is something for everyone.

Volunteering opportunities exist within the Children's Centre, Brook Green Nursery, Masbro Youth Club, Confident Parent Happy Child parenting service, Elders service, Food Distribution, reception and administrative support.



If you would like to find out more, contact the team on 020 7605 0800 or email [info@upg.org.uk](mailto:info@upg.org.uk)



# FINANCE & UPG TRUSTEES



	2022 – 2023	2021 – 2022
Income	£1,754,525	£1,736,209
Expenditure	£1,762,166	£1,867,306
Surplus/(deficit)	(£7,641)	(£131,097)
Restricted Funds	0	£2,943
Unrestricted Reserves	£322,619	£327,317

This summary is only an extract from the full Financial Statements which are available on request

## TRUSTEES OF THE URBAN PARTNERSHIP GROUP BOARD

Maria Camacho  
Franco Chen  
Jacolyn Daly  
Hope Hanlan  
Vallon Leitão Amrani  
Grace Poku  
Kamini Sanghani (Chair)  
Andy Sharpe (Secretary)  
Cristina Tragni





# URBAN

## PARTNERSHIP GROUP

### A BIG THANK YOU TO OUR FUNDERS & PARTNERS

#### FUNDERS

Addison Youth  
John Lyons Charity  
Neighbourly  
Let Me Play  
Hammersmith & Fulham NHS  
London Borough of Hammersmith  
& Fulham

City Bridge Trust  
London Sport  
Groundworks / Veolia  
Hammersmith United Charities  
London Youth  
The Daisy Trust  
Imperial College

Jack Petchy  
Trust for London  
NatWest  
National Youth Agency  
Table Tennis England

#### PARTNERS

Public Health England  
Mind / Young Minds  
Fun Pact  
London Fire Brigade  
Nourish Hub  
Age UK  
SOBUS  
Young Hammersmith & Fulham  
Royal Palaces CAS  
Kew Gardens  
V&A  
Chiswick House & Gardens

Hammersmith Community Gardens  
Association  
Citizens Advice H&F  
Science Museum  
Fulham FC  
Queens Club Foundation  
Milton Road NHS Clinic Physio Team  
Morgan Sindall  
Fulham Reach Boat Club  
NHS WEST LONDON YAP (Young  
Adult Pathway)  
The VIP (Violence Intervention Project)

The GVEU (Gangs, Violence, and  
Exploitation Unit)  
StreetGames  
Sported  
Tri-Borough Music Hub  
Royal College of Arts  
JK Arts  
Eat Club  
Groundworks  
QPR FC in the Community  
Imperial  
Shaw Trust

Annual report designed by Tessa Sanders-Barwick

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